

Greggs Manchester Victoria License Application

Tue 27/02/2024 13:41

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

📎 1 attachments (4 MB)

298013 Greggs Manchester Victoria.pdf;

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Hi,

I have objections to the licence application for 24 hour operation of Greggs at Manchester Victoria. Manchester Victoria is a public transport hub, which serves both rail and light rail (Metrolink) from within the same building, known as Manchester Victoria Station. This serves for both passengers travelling into and out of the city centre during the hours of trams and trains operating. Currently both trams and trains cease operation around 00:30 hours at Manchester Victoria. There is then no other reason for anyone to be on the station.

I believe the introduction of a 24 hour Greggs will bring a number of issues regarding safety and security to the station and surrounding areas.

As no other operation is taking place at the station this proposal would not be to serve station customers or employees, so would encourage people to visit the station, who otherwise wouldn't be attending. The people attending would bring with them disturbance and antisocial behaviour. This would encourage people to hang around the station, with no other facilities available.

The station toilets are locked between the hours of 2200-0600, to prevent antisocial behaviour.

There isn't a need or wanting for Greggs to be open 24 hours, as there isn't a customer base, therefore I believe this would create a nuisance, attracting revellers from nearby printworks, with no policing or security to oversee the operation.

Kind regards

[REDACTED]
Manchester Piccadilly and South Manchester

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Address: George Stephenson House, Toft Green, York, YO1 6JT

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Greggs Manchester Victoria Railway Station licence extension objection

Tue 27/02/2024 15:02

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

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Good afternoon,

I understand Greggs have made a recent application for a licence extension for the site on Manchester Victoria Railway Station.

In my role as [REDACTED] I could not in all good conscience support this application. Principally from a general crime and ASB aspect I would fully support the narrative proffered by Inspector Peter Wilcock of British Transport Police.

With the pubs and clubs in relatively close proximity I would anticipate a 24/7 Greggs attracting people that have been frequenting these establishments onto the railway environment. The station has skeleton staffing at night and I'd be quite reluctant to bring anyone who is intoxicated into a dangerous environment, especially given that we have bylaws in place to prevent people from being intoxicated on the railway. I am trying to encourage any means to design out crime at other stations within my area and one of the approaches being adopted is to completely shut the station at night, something which a recent DOCU report has recommended to reduce crime, ASB and other issues arising.

In addition one of our core objectives is to reduce instances of Violence and Intimidation Against Women and Girls, with a particular focus on sexual offences. I'd anticipate that having the attraction of a place serving hot food at cheap prices during the night time would attract people in who would in all likelihood loiter within the Train Station environment. With a lack of staffing and with our own resources being stretched this could also bring the risk of an increase in sexual offences within the Train Station.

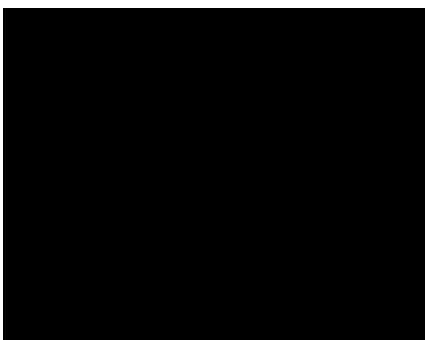
I can see nothing in the application which supports an uplift in security resource both in terms of retail theft, litter management or any security to manage the importation of alcohol related ASB which will undoubtedly follow. The proposal flies in the face of any credible Design Out Crime advice and guidance.

Moreover as [REDACTED] I am mandated to provide a proactive security posture from a Counter Terror Perspective. We invest heavily in this area, particularly at this sensitive site and our current dedicated staffing levels are fashioned accordingly to cater for footfall associated with that of first to last train services. Clearly this proposal sits outside of this and again I would not be able to support from this perspective.

I would be grateful if you could give our position as Station Facility Owner your utmost attention.

Please do contact me directly should you require any more detail.

Kind Regards




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Licensing & Out of Hours Compliance Team - Representation

Name	Sandra Dawson
Job Title	Neighbourhood Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	sandra.dawson@manchester.gov.uk
Telephone Number	0161 234 1220

Premise Details

Application Ref No	REF 298013
Name of Premises	Greggs
Address	Concourse Kiosk, Victoria Station, Manchester, M3 1WY

Representation

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

The Licensing and Out of Hours (LOOH) team have assessed the likely impact of the granting of this application taking into account a number of factors, including the nature of the area in which the premises is located and any potential risk the granting of this application could lead to undermining the four licensing objectives.

The LOOH team have also considered Manchester City Council's Statement of Licensing Policy 2021-2026, in particular 7.12 in relation to considering the character of the area, which has some hotels and a boarding school. Greggs is housed in the train station, and is very quiet once the last trains depart at around midnight. Cathedral Gardens is the nearest open space to Greggs and is not frequented at night, 7.17 in that takeaways typically lack the type of design and management provisions necessary to process the custom of a large intoxicated late-night customer base and may act as flashpoints for alcohol-related crime and disorder and the risk to the safety of staff, and 7.25 and 7.26 in relation to the close proximity of local residents and noise and litter, 7.28 appropriateness of hours applied for and their likely effect on the promotion of the four licensing objectives.

The premises is located within Victoria Train station, with the last trains leaving the station around midnight. The premises is also near to a school where a number of noise complaints have been received. There is currently very little footfall in the area of Victoria Train station after the last trains have departed at night and allowing a takeaway until 5am could increase the footfall and could also create noise issues throughout the night, particularly from customers departing Printworks. The applicant has not described how they would deal with disorder and/or disturbances or prevent entry to people involved with this type of behaviour. There is also the potential that the station could become a hub for anti-social behaviour due to the potential of increased footfall.

Taking into account the location of the premises, it being close to a noise sensitive location, reduced transport, potential for anti-social behaviour, LOOH would have expected to see more robust conditions.

LOOH are not satisfied that the conditions offered are sufficient to uphold the four licensing objectives and have little, if any, regard to the Statement of Licensing Policy or any serious consideration to the impact that the grant of this licence would have on the local area.

Recommendation: Refuse Application

GREATER MANCHESTER POLICE - REPRESENTATION

About You

Name	PC Alan Isherwood
Address including postcode	1 st Floor Manchester Town Hall Extension Lloyd Street Manchester
Contact Email Address	alan.isherwood@gmp.police.uk
Contact Telephone Number	0161 856 6017

About the Premises

Application Reference No.	LPA 298013
Name of the Premises	Greggs
Address of the premises including postcode	Concourse Kiosk, Victoria Station, Manchester M3 1WY

Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the licence on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the premises licence in relation to the above premises on the grounds of Prevention of Crime and Disorder, Public Safety and the Prevention of Public Nuisance.

Greater Manchester Police have liaised with our colleagues in the British Transport Police (BTP), upon whose land this premises is situated and the BTP Inspector who covers Victoria Station has stated the following:

With the pubs and clubs in relatively close -proximity I would anticipate a 24/7 Greggs attracting people that have been frequenting these establishments onto the railway environment. The station has skeleton staffing at night, and I'd be quite reluctant to bring anyone who is intoxicated into a dangerous environment, especially given that we have bylaws in place to prevent people from being intoxicated on the railway. I am trying to encourage any means to design out crime at other stations within my area and one of the approaches being adopted is to completely shut the station at night, something which a recent DOCU report has recommended to reduce crime, ASB and other issues arising.

In addition, one of our core objectives is to reduce instances of Violence and Intimidation Against Women and Girls, with a particular focus on sexual offences. I'd anticipate that having the attraction of a place serving hot food at cheap prices during the nighttime would attract people in who would in all likelihood loiter within the Train Station environment. With a lack of staffing and with our own resources being stretched this could also bring the risk of an increase in sexual offences within the Train Station.

GMP have also liaised with Northern Rail who operate Victoria Station and the station manager has stated:

I do have objections to the licence application for 24-hour operation of Greggs at Manchester Victoria. Manchester Victoria is a public transport hub, which serves both rail and light rail (Metrolink) from within the same building, known as Manchester Victoria Station. This serves for both passengers travelling into and out of the city centre during the hours of trams and trains operating. Currently both trams and trains cease operation around 00:30 hours at Manchester Victoria. There is then no other reason for anyone to be on the station.

I believe the introduction of a 24-hour Greggs will bring a number of issues regarding safety and security to the station and surrounding areas.

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Therefore, due to the strong concerns from both BTP and Northern Rail, GMP would ask that this application is refused.